



ENROLLMENT IN AREA 2 AND STATEWIDE

The CDC+ Program will soon be enrolling approximately 50 new participants in APD Area 2, which includes the 14 counties immediately to the east and west of the Chattahoochee River in north Florida. The purpose of this limited enrollment is to test the Agency's enrollment procedures, its newly developed participant-training curriculum, and to ensure that the Agency is prepared to enroll additional individuals statewide beginning in late 2009. APD has recently completed training almost all Waiver Support Coordinators in Area 2 to be CDC+ Consultants. At this time we are unable to project how many people will be able to participate when the program's enrollment is opened up statewide, as the Legislature will making that decision in upcoming weeks.

PROGRAM ENHANCEMENTS

Some of the program improvements you will soon see include an interactive voice response (IVR) payroll reporting system in both English and Spanish, which will permit you to call a user-friendly, automated system to input timesheets, invoices, and requests for reimbursements. Once this system is implemented, we will provide you with detailed instructions regarding how to report your payment requests via the automated phone system. This system will virtually eliminate busy signals and wait times for payment request reporting. Our toll-free helpline staff will still be available to assist

you, however we will ask that you rely on the automated system for payroll reporting.

Additionally, we will soon be implementing a secure web-based payroll system. Be on the lookout for a letter giving you your new username and instructions on how to obtain your password so you can submit your payroll via the web if you prefer. The secure web-based system will have the same look and feel as the current web system, but you will access it with a unique Username and Password. There will be dropdown menus that will enable you to select only the services that are authorized on your Purchasing Plan so that there will be fewer errors. Until you receive a letter regarding your changeover to this system, please continue to report your timesheets and invoices in the same manner that you have been using.

PARTICIPANT NOTEBOOK

Our updated and enhanced Participant Notebook is now posted on the CDC+ Website at:

<http://www.apd.myflorida.com/cdcplus/docs/cdc-plus-consumer-notebook.pdf>, or you may locate it by clicking on the "Consumer" tab on the Website. If you need a copy of the Notebook mailed to you, please contact our toll-free CDC+ helpline.